

Hospitality Program

Embassy Suites Curriculum Overview

Overview

This course will prepare students for full-time or part-time competitive employment at Embassy Suites by Hilton/Atrium Hospitality in St. Charles. Training will take place on-site at Embassy Suites, and students will be prepared for Housekeeping Associate positions.

Who is Embassy Suites by Hilton?

Embassy Suites by Hilton defines the upper-upscale, all-suite category with its mix of two-room suites, along with an atrium space designed to house the value-added food and beverage offerings.

Students Will Learn How To

- » Clean and maintain hotel guest rooms and public areas
- » Remake beds with clean linens
- » Replenish guest room supplies
- » Operate, stock, and maintain room attendant carts
- » Use laundering equipment
- » Sort and fold laundry
- » Disinfect all high touch surfaces



Soft Skills

All Skills Center students learn in-demand soft skills needed to obtain and maintain employment. Topics will include:

- » Effective communication with supervisors, co-workers, and guests
- » Customer service
- » Dealing with change and being flexible
- » Time management
- » Working independently
- » Controlling emotions
- » Benefits of having a positive attitude
- » Workplace expectations
- » Financial literacy

Skills Needed for Success

- » Attention to detail
- » Stamina
- » Work ethic
- » Ability to work efficiently
- » Ability to work independently and as part of a team
- » Ability to follow written and verbal instructions

What Are the Work Requirements?

Students must successfully complete the training program and meet all Embassy Suites by Hilton/Atrium Hospitality hiring requirements in order to earn Housekeeping Associate job offers.

Housekeeping positions require the ability to lift a minimum of 50 pounds occasionally and 20 pounds regularly, to bend and squat repeatedly, and to walk and stand for the duration of the scheduled shift.



Call (636) 875-5251

to learn more or arrange a tour of our facility



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